

APPOINTMENTS

We require a credit card to reserve your scheduled appointment. Your card will only be charged in the event that you fail to notify us of any cancellation. You can pay with cash, credit or gift certificate at the time of your visit.

CANCELLATION POLICY

Appointment times are reserved especially for you. We have staff on hand ready to serve you and provide the services you requested. We ask that you kindly give us at least 24-hours notice if you need to reschedule or cancel your appointment entirely. If you do not cancel or reschedule by the required time, 50% of the service will be charged to your card.

NO-SHOWS

100% of the service will be charged for all no-shows.

ULTRASOUND APPOINTMENTS

For clients who are scheduled for an ultrasound, we want to explain that we do our very best to stay on schedule and bring you in on time. We understand your time is valuable. We do in fact allot extra time for all of our clients, however, most times we are working on the babies' schedule and not ours. The baby ultimately runs the show...Sometimes we have to be patient and wait for the baby to move into that perfect position so we can obtain the best images of your little one. We may send you for a walk, eat a snack, or perhaps drink a sugary beverage in the hopes it will prompt your baby to move into a favorable position so we can obtain the best images of your baby and provide precious memories of a lifetime. That is our #1 goal!

SPA SERVICES APPOINTMENTS

Please arrive 10-15 minutes prior to your scheduled service so we can get you checked in and have all the required paperwork completed. You don't want to use up any of your spa service time filling out paperwork, so please arrive early.

LATE ARRIVALS

If you arrive late, your session may be shortened in order to accommodate others whose appointments may follow yours. Depending on how late you arrive, we will then determine if there is enough time remaining to start your session. Regardless of the length of the treatment actually given, you will be responsible for the FULL cost of the session. Out of respect and consideration to staff and other paying customers, plan accordingly and please (BE ON TIME)